

Essex County Council
Cabinet Office
County Hall
Chelmsford
Essex CM1 1QH



Agenda Item
9 (a)

Mrs K Cumberland
Rayleigh Town Council
The Pavilion - King George V Playing Field
Bull Lane
Rayleigh
Essex SS6 8JD

Date: 15 March 2016
Our Ref: ECC-066253-16



Dear Mrs Cumberland

Re: Faulty Street Lights - Rayleigh

Thank you for your letter dated 1 March 2016 regarding street lighting in Rayleigh.

Firstly, may I apologise for the length of time it is taking to repair street lighting faults in Rayleigh and for any inconvenience that this has caused to you and the other residents. I am also sorry to read you were unhappy with the response you received regarding this matter from the street lighting team.

Due to an increase in the number of street lighting issues across the county we are repairing these in a planned way to coordinate resources rather than undertake repairs in an ad-hoc way. I have been advised that the majority of the current faults in Rayleigh will be resolved by the end of April 2016.

I am sorry that these repairs fall outside our aim of repairing them, where possible, within 10 working days, however, I trust you will understand that we must utilise resources in the most appropriate and effective manner.

For further information on our Street Lighting Policy, please visit our website www.essexhighways.org.

If there are any other street lights that you believe require our attention I would be grateful you could provide me with a list of these together with details of their location i.e. "Roman Road column 2 outside number 1". On receipt of these I will be in a position to have them investigated.

Thank you for contacting me in respect of this matter.

Yours sincerely

A blue ink signature, appearing to be "Eddie Johnson", written over a white background.

Councillor Eddie Johnson
Cabinet Member for Highways and Transport Delivery

Please reply to: ECC Customer Services
Telephone: 0345 603 7631
Email: ecc.customerservices@essex.gov.uk
Website: www.essex.gov.uk